



## [2017 Pre-Season Information](#)

Dear Growers,

This communication includes important information for you about the upcoming 2017 ginning season with Carroll Cotton Co. We ask you to read it carefully, and please call us if you need clarification on any aspect of it.

### [Growers App](#)

We are excited to announce that Carroll Cotton Co will provide a free grower app this season, which will work on iPhones and Androids. From the app, growers will be able to access the following information:

- 1) The main screen, showing a summary of all the growers cotton for the year to date (as processed into the Ginning Program);
- 2) Growers Ginning Invoices;
- 3) Properties and fields the Grower has nominated for this season; (handy to share with you picking contractor when he is setting up his GreenStar system at your property)
- 4) The Growers ginning contracts, showing both the total and the bales ginned against that contract to date;
- 5) Various Reports the grower can generate automatically from the system, and get emailed to him in PDF format. Grower can get his reports any time, without the need to contact the gin;
- 6) The net ginning price.

If you'd like to use the app, please call us on 5711 1664 and advise if your phone is an iPhone (Apple) or another brand (Android).

### [New Weighbridge](#)

Another exciting announcement for Carroll Cotton Co is that we are currently commissioning a new 37m weighbridge for the start of the 2017 season. This is an unmanned, automated weighbridge for the receipt of modules; while bale trucks and seed trucks will continue to use the old weighbridge.

The technology of the automated weighbridge is well established, and utilised in a number of gins in NSW and QLD. Not only will this reduce waiting times for module trucks, it will also improve accuracy and efficiency of the receipt system. Trucks will only need to tare off once per day, so turnaround times will be improved.

We will continue to receive conventional modules, however **round modules with picker data is the preferred combination.**

The most important thing to understand about the auto weighbridge is that Carroll Cotton Co **must** have information about the cotton before it is delivered, either in the form of picker data, or by completing and returning a delivery form. If a truck arrives before this information is received, it will have to park and wait until such time as the information is received and entered into the computers.



## [Truck Drivers](#)

Truck drivers are encouraged to call in before the start of the season to complete their induction. Electronic tags for the drivers and trucks can also be issued at that time, and the truck tared off.

If you are using contractors this year for the delivery of your cotton, please provide us with their contact details by emailing [office@carrollcotton.com.au](mailto:office@carrollcotton.com.au) and ask the contractors to contact Carroll Cotton Co directly for information about the season.

## [Telephone Lines into Carroll Cotton Co](#)

We have for this season taken advantage of the new 4g capabilities of the Telstra tower at Ginnigulla, and upgraded our routers, and we will be using a "voice over IP" or VOIP telephone system as much as possible to avoid those old copper lines. This should vastly improve the quality of our telephone calls.

When we ring you, expect to see a different number to our old Carroll number – typically the VOIP number will begin with "57 111 ..."

If you need to contact us, please use our new number – (02) 57 11 1664

## [SMS Broadcast service](#)

An SMS Broadcast service direct to your mobile phones will be used to keep you up to date with important, generic information during the season; such as if the yard has to close temporarily due to wet weather.

If you have other family members/workers who you would like included in this service, or if you would like to opt out at any stage, please give Matt a call at the office on (02) 5711 1664.

## [2018](#)

At the end of last year, we also announced the major upgrade we are embarking on in 2017 to be completed in 2018. We again want to reiterate that the upgrade will have little to no impact on our processing practices during the 2017 season.



## Communicating with Carroll Cotton Co

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Grower Liaison

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On site communications

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